

FRISCO RESALE DONATION POLICY

Donation Hours

Mon, Tues, Thurs, Fri

10am-5pm

Sat

9am- 4pm

Sun

12pm-4pm

**DONATIONS ARE
NOT ACCEPTED ON
WEDNESDAYS.**

New and gently used donations from the community are vital to Frisco Resale. Proceeds from Frisco Resale help fund the programs and services provided by Frisco Family Services Center to qualified families and individuals in our community.

We appreciate your donations as well as your cooperation in following our donation policies and procedures:

- Please DO NOT leave donations outside of the store before or after donation hours when the donation line is closed, as they are exposed to the elements and may also be vandalized or stolen.
- Please understand that we may not be able to accept donations that we deem unsafe or un-sellable – Unacceptable items may be taken The Custer Road Transfer Station- see below for details.

By taking a few moments to review our list of un-accepted items and abiding by our donation procedures, you are doing your part to help us fulfill our mission.

Items we cannot accept:

Air Conditioners	Large Appliances	Swing Sets
Carpeting/padding	Magazines	Tires/Wheels
Car Seats	Mattresses and box springs	Treadmills
Computers more than 3 years old	Metal desks	TV's more than 5 years old
Console Televisions	Items that have been recalled	Underwear
Dehumidifiers	Items with missing parts	Weapons
Furniture that is soiled, torn or damaged	Plumbing supplies	Weight Benches
Hanging light fixtures/Ceiling Fans	Paints/chemicals/anything toxic	Outdoor grills in poor condition
Heaters	Stationary Bikes	
Non-working electrical and battery operated equipment		

Due to the high volume of donations received and the limited number of trucks available to respond to pick up requests, we cannot schedule same day pickups. While we will try our best to work with your schedule, pickup appointments are typically scheduled to take place 7-14 days from initial contact. Due to safety concerns, our drivers are restricted from picking up items on the second floor.

*Frisco Resale is successful because of the contributions of many. Staffed by volunteers and dedicated employees, we are always looking for new recruits. Through the generous donation of **sellable, new and gently used goods**, donors not only help to raise significant funds for FFSC, but also provide much needed items that will be available to those in need through our voucher program. . If you have a question about your donation, feel free to contact the manager at Frisco Resale: 972.712.7833.*

Thank you for your support in keeping our community strong!

Frisco Resale Managers and Staff

Do It Yourself Trash Disposal

Thank you for your cooperation by not donating items that we deem unsafe or unsellable. Accepting these items requires us to incur disposal costs which directly impacts funding for our much needed programs.

Unaccepted items and/or trash can be disposed of at

The Custer Road Transfer Station- 9901 Custer Road Plano, TX 972-727-6341

*East of Preston, south of S.H. 121, near intersection of Ridgeview and Custer Roads

Hours of operation: Monday-Saturday 8am-4pm

ID Required: valid Texas Driver's License and current copy of Frisco water bill. (address must match)

Limited Visits: Two per household each month.

For more details visit:

<http://www.ci.frisco.tx.us/DEPARTMENTS/PUBLICWORKS/ENVIRONMENTALSERVICES/Pages/DoItYourselfTrashDisposal.aspx>